Service Update
InkCenter
Revised 11/1/2013
Questions?
Contact:
whoeckh@retailinkjet.com

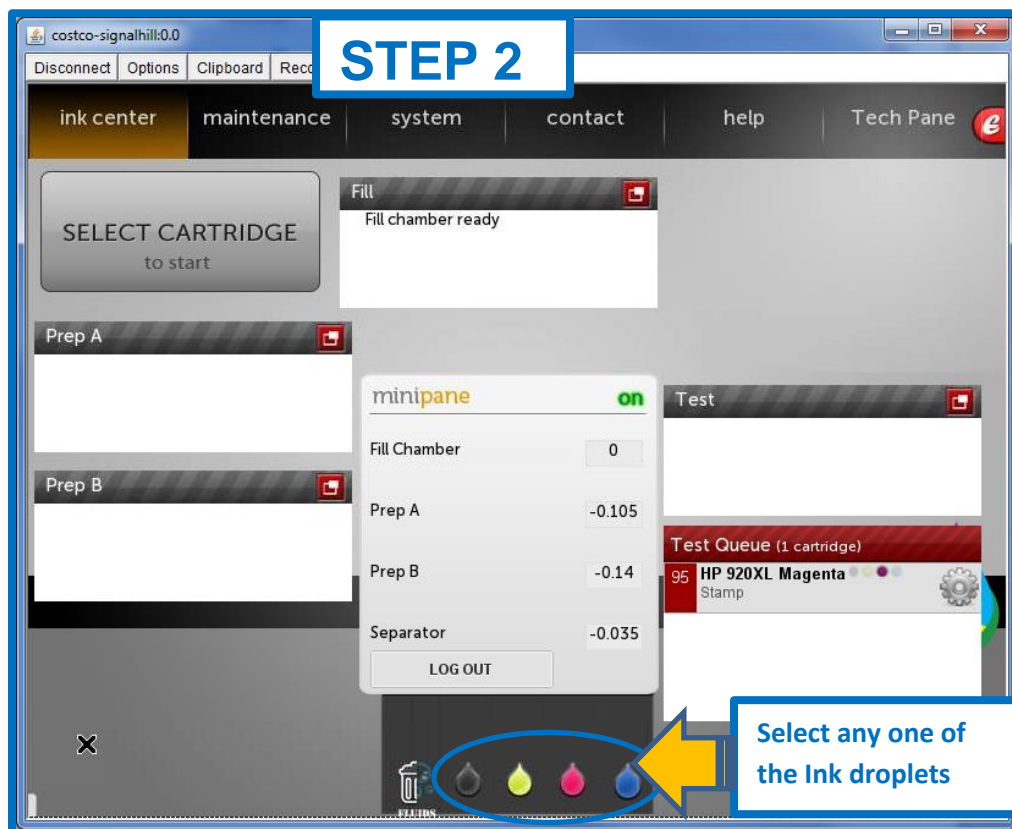**Objective:** This week's issue will cover the following subject.
- Priming of the ink Lines

Benefits:
- New Software (ver 3.49 and later) allows you to prime 1 valve at a time. The previous version of software only allowed you to prime all valves
- You may prime 1 to 4 valves as needed.

Procedure to prime ink lines:
1. Log in as a technician using code 741963
2. At the ink Center tab, select one of the ink droplets at bottom center.
3. Select the valve(s) you need to prime (black was selected as an example)
4. Select "Start Prime"
5. When complete select "Priming Complete"
6. Touch any gray are of the screen to return to ink Center.

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Disconnect | Options | Clipboard

ink center | maintenance | system | contact | help | Tech Pane

Ink Nests Below - Choose one

Fill chamber ready

SELECT CARTRIDGE
to start

16

27   37   47

15   26   36   46

Prep A

14   25   35   45

13   24   34   44

12   23   33   43

Current unfillable cartridges

Select the Valve color you wish to prime, (black was used in this example)

Separator   0

| Black | Yellow | LOG OUT |
| Magenta | Cyan | Start Prime |

P   -0.14   95

After selecting color(s) you want to prime, select "Start Prime"

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Disconnect | Options | Clipboard | Record | Send

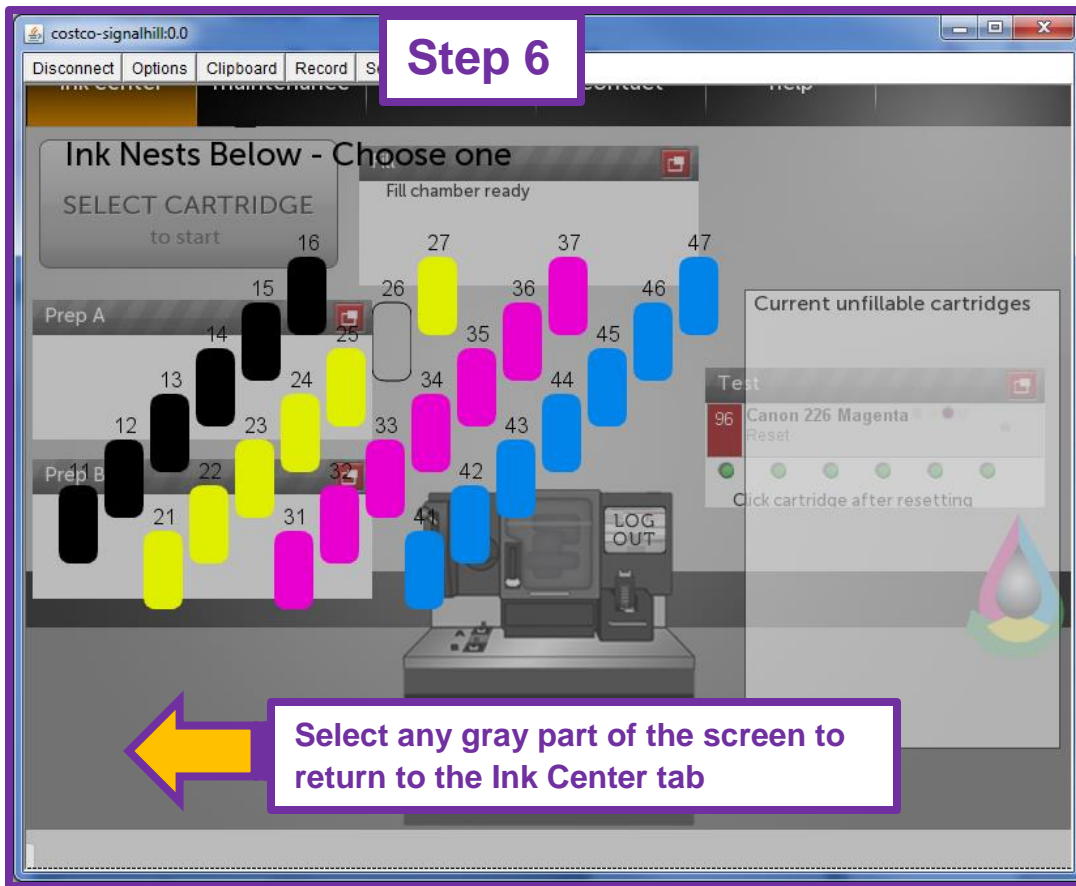ink center | mantenimiento | sistema | contacto | ayuda | panel técnico

Priming All Inks   ✕

Rinse
Vacuum
Dispense

Ink 1

Select Priming Complete

Ink 2

Ink 3

Priming Complete

Ink 4

Inks 5/6

Step 6

Select any gray part of the screen to return to the Ink Center tab

Contact Information For service related support, please call RIS @ 1-858-779-9148 Option 3

The location of the "Top 10 Issues" platform has changed. Please bookmark the following URL for easy access – http://training.retailinkjet.com/top10/